

# Terms and Conditions for Templand Cottages

1. Bookings are normally from 16:30hrs and guests are asked to vacate by 10:30hrs on the day of departure. Short lets are offered for 3 nights or more.
2. The tenant will not sub-let the property.
3. The tenant is responsible for the repair/replacement of any breakage or damage to the property.
4. Dogs are permitted by arrangement and owners are requested not to leave their pets in the cottage without supervision or to allow them on the furniture or bedding and that they will not be allowed to foul the areas near to the buildings. Guests are requested to keep their dogs on leads whilst in the complex. A maximum of two dogs per booking.
5. The proprietors accept no responsibility for any accident or injury to or illness of the guests, their pets or any other persons whilst in the complex neither do they accept any responsibility for any loss or damage to guest or other person's property, including vehicles, whilst in the complex.
6. The booking is made on the understanding that the Holiday Home will be placed at your disposal on the date booked. If this is not possible, through circumstance beyond the control of the owners (e.g. fire, theft, damage etc), we cannot guarantee to provide an alternative Holiday Home. The hirer will have no further claim against the Owners or Agents.
7. In the interests of continued improvements, the owners reserve the right to alter or delete any amenities or facilities either advertised or previously available without prior notice.
8. If you have not occupied the accommodation by 13:00hrs on the day following the date booked, the proprietors assume the right to re-let unless other arrangements have been made and confirmed.
9. Bookings from persons under 18 cannot normally be accepted.
10. For the enjoyment of the cottage by all our visitors we operate a No Smoking Policy.
11. We request that all guests leave the cottage as they have found it.
12. If your accommodation has its own hot tub, please follow the safety rules for your own safety and enjoyment.

## **BOOKING CANCELLATION**

If you have to cancel your holiday please notify us as soon as possible by phone and in writing. We will then endeavour to re-let for you. If we are successful in re-letting you be refunded less a booking charge of £100 otherwise you will be held responsible for the full hire charge of the Cottage. We recommend you take Holiday Insurance.